



## TERMS & CONDITIONS

### CANCELLATION POLICY

#### Cancellations

Cancellation or moving an appointment with less than 48 hours' notice and no shows will be charged at 50% of the service cost.

#### Appointments

Please ensure you arrive on time to your appointment. Arriving more than 10 minutes late to your appointment could result in cancellation and subsequent fees as stated above.

#### Refunds

All services are non-refundable under any circumstances. In the unlikely event you are unhappy with the service provided, you must let your therapist know either at your appointment or within 48 hours of the service, in order for them to assess and rectify the issue if required.

Any booking refunds will be refunded minus our processing fee of 2.5% per transaction.

#### Allergies

Please ensure you inform your therapist in advance of any known allergies.

#### Age restrictions

You must be 18 to book an appointment, if you or your child are under 18, a parent or guardian must attend the appointment with you and will be asked to sign a consent form.

#### Bringing children or pets

Children and Pets are solely at Ruth Jackson Aesthetics discretion.